

Website: www.lichflamc.com

Annexure- B

#### LICHFL REAL ESTATE DEBT OPPORTUNITIES FUND-I

(a scheme of LICHFL OPPORTUNITIES TRUST)

As per SEBI Circular dated December 13, 2021 and titled "Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website")

Complaint Date for the month ending April 2025

| S.<br>No. | Received from              | Pending at<br>the end of<br>the last<br>month | Received | Resolved | Total<br>Pending# | Pending<br>complaints ><br>3months | Average<br>Resolution<br>time ^<br>(in days) |
|-----------|----------------------------|-----------------------------------------------|----------|----------|-------------------|------------------------------------|----------------------------------------------|
| 1         | Directly from<br>Investors | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
| 2         | SEBI (SCORES)              | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
| 3         | Other Sources (if any)     | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
|           | Grand<br>Total             | Nil                                           | Nil      | Nil      | Nil               | Nil                                |                                              |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints:

| S.<br>No | Month       | Carried forward from previous month | Received | Resolved * | Pending # |
|----------|-------------|-------------------------------------|----------|------------|-----------|
| 1        | April 2025  | NA                                  | NA       | NA         | NA        |
|          | Grand Total |                                     |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

| S.<br>No | FY      | Carried forward from previous FY | Received | Resolved * | Pending # |
|----------|---------|----------------------------------|----------|------------|-----------|
| 1        | 2024-25 | NA                               | NA       | NA         | NA        |
|          | TOTAL   |                                  |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous years resolved in the current year.

<sup>#</sup>Inclusive of complaints pending as on the last day of the year.



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As per SEBI Circular dated December 13, 2021 and titled "Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website")

Complaint Date for the month ending May 2025

| S.<br>No. | Received from              | Pending at<br>the end of<br>the last<br>month | Received | Resolved | Total<br>Pending# | Pending<br>complaints ><br>3months | Average<br>Resolution<br>time ^<br>(in days) |
|-----------|----------------------------|-----------------------------------------------|----------|----------|-------------------|------------------------------------|----------------------------------------------|
| 1         | Directly from<br>Investors | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
| 2         | SEBI (SCORES)              | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
| 3         | Other Sources (if any)     | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
|           | Grand<br>Total             | Nil                                           | Nil      | Nil      | Nil               | Nil                                |                                              |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints:

| 11011    | tona of month diopodal of complaints: |                                     |          |            |           |  |  |  |
|----------|---------------------------------------|-------------------------------------|----------|------------|-----------|--|--|--|
| S.<br>No | Month                                 | Carried forward from previous month | Received | Resolved * | Pending # |  |  |  |
| 1        | April 2025                            | NA                                  | NA       | NA         | NA        |  |  |  |
| 2        | May 2025                              | NA                                  | NA       | NA         | NA        |  |  |  |
|          | Grand Total                           |                                     |          |            |           |  |  |  |

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

| S.<br>No | FY      | Carried forward from previous FY | Received | Resolved * | Pending # |
|----------|---------|----------------------------------|----------|------------|-----------|
| 1        | 2024-25 | NA                               | NA       | NA         | NA        |
|          | TOTAL   |                                  |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year.



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As per SEBI Circular dated December 13, 2021 and titled "Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website")

Complaint Date for the month ending June 2025

| S.<br>No. | Received from              | Pending at<br>the end of<br>the last<br>month | Received | Resolved | Total<br>Pending# | Pending complaints > 3months | Average<br>Resolution<br>time ^<br>(in days) |
|-----------|----------------------------|-----------------------------------------------|----------|----------|-------------------|------------------------------|----------------------------------------------|
| 1         | Directly from<br>Investors | Nil                                           | Nil      | Nil      | Nil               | Nil                          | NA                                           |
| 2         | SEBI (SCORES)              | Nil                                           | Nil      | Nil      | Nil               | Nil                          | NA                                           |
| 3         | Other Sources (if any)     | Nil                                           | Nil      | Nil      | Nil               | Nil                          | NA                                           |
|           | Grand<br>Total             | Nil                                           | Nil      | Nil      | Nil               | Nil                          |                                              |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints:

| S.<br>No | Month       | Carried forward fro month | m previous | Received | Resolved * | Pending # |
|----------|-------------|---------------------------|------------|----------|------------|-----------|
| 1        | April 2025  | NA                        |            | NA       | NA         | NA        |
| 2        | May 2025    | NA                        |            | NA       | NA         | NA        |
| 3        | June 2025   | NA                        |            | NA       | NA         | NA        |
|          | Grand Total |                           |            |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

| S.<br>No | FY      | Carried forward from previous FY | Received | Resolved * | Pending # |
|----------|---------|----------------------------------|----------|------------|-----------|
| 1        | 2024-25 | NA                               | NA       | NA         | NA        |
|          | TOTAL   |                                  |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year.



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As per SEBI Circular dated December 13, 2021 and titled "Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website")

Complaint Date for the month ending July 2025

| S.<br>No. | Received from              | Pending at<br>the end of<br>the last<br>month | Received | Resolved | Total<br>Pending# | Pending complaints > 3months | Average<br>Resolution<br>time ^<br>(in days) |
|-----------|----------------------------|-----------------------------------------------|----------|----------|-------------------|------------------------------|----------------------------------------------|
| 1         | Directly from<br>Investors | Nil                                           | Nil      | Nil      | Nil               | Nil                          | NA                                           |
| 2         | SEBI (SCORES)              | Nil                                           | Nil      | Nil      | Nil               | Nil                          | NA                                           |
| 3         | Other Sources (if any)     | Nil                                           | Nil      | Nil      | Nil               | Nil                          | NA                                           |
|           | Grand<br>Total             | Nil                                           | Nil      | Nil      | Nil               | Nil                          |                                              |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints:

| S.<br>No | Month       | Carried forward from previous month | Received | Resolved * | Pending # |
|----------|-------------|-------------------------------------|----------|------------|-----------|
| 1        | April 2025  | NA                                  | NA       | NA         | NA        |
| 2        | May 2025    | NA                                  | NA       | NA         | NA        |
| 3        | June 2025   | NA                                  | NA       | NA         | NA        |
| 4        | July 2025   | NA                                  | NA       | NA         | NA        |
|          | Grand Total |                                     |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

| S.<br>No | FY      | Carried forward from previous FY | Received | Resolved * | Pending # |
|----------|---------|----------------------------------|----------|------------|-----------|
| 1        | 2024-25 | NA                               | NA       | NA         | NA        |
|          | TOTAL   |                                  |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year.



### LICHFL Asset Management Company Limited 211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051

Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883

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As per SEBI Circular dated December 13, 2021 and titled "Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website")

#### Complaint Date for the month ending August 2025

| S.<br>No. | Received from           | Pending at<br>the end of<br>the last<br>month | Received | Resolved | Total<br>Pending# | Pending complaints > 3months | Average<br>Resolution<br>time ^<br>(in days) |
|-----------|-------------------------|-----------------------------------------------|----------|----------|-------------------|------------------------------|----------------------------------------------|
| 1         | Directly from Investors | Nil                                           | Nil      | Nil      | Nil               | Nil                          | NA                                           |
| 2         | SEBI (SCORES)           | Nil                                           | Nil      | Nil      | Nil               | Nil                          | NA                                           |
| 3         | Other Sources (if any)  | Nil                                           | Nil      | Nil      | Nil               | Nil                          | NA                                           |
|           | Grand<br>Total          | Nil                                           | Nil      | Nil      | Nil               | Nil                          |                                              |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

#### Trend of month disposal of complaints:

| S.<br>No | Month       | Carried forward from previous month | Received | Resolved * | Pending # |
|----------|-------------|-------------------------------------|----------|------------|-----------|
| 1        | April 2025  | NA                                  | NA       | NA         | NA        |
| 2        | May 2025    | NA                                  | NA       | NA         | NA        |
| 3        | June 2025   | NA                                  | NA       | NA         | NA        |
| 4        | July 2025   | NA                                  | NA       | NA         | NA        |
| 5        | August 2025 | NA                                  | NA       | NA         | NA        |
|          | Grand Total |                                     |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

| S.<br>No | FY      | Carried forward from previous FY | Received | Resolved * | Pending # |
|----------|---------|----------------------------------|----------|------------|-----------|
| 1        | 2024-25 | NA                               | NA       | NA         | NA        |
|          | TOTAL   |                                  |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year.



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As per SEBI Circular dated December 13, 2021 and titled "Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website")

#### Complaint Date for the month ending September 2025

| S.<br>No. | Received from           | Pending at<br>the end of<br>the last<br>month | Received | Resolved | Total<br>Pending# | Pending<br>complaints ><br>3months | Average<br>Resolution<br>time ^<br>(in days) |
|-----------|-------------------------|-----------------------------------------------|----------|----------|-------------------|------------------------------------|----------------------------------------------|
| 1         | Directly from Investors | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
| 2         | SEBI (SCORES)           | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
| 3         | Other Sources (if any)  | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
|           | Grand<br>Total          | Nil                                           | Nil      | Nil      | Nil               | Nil                                |                                              |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

#### Trend of month disposal of complaints:

| S.<br>No | Month          | Carried forward from previous month | Received | Resolved * | Pending # |
|----------|----------------|-------------------------------------|----------|------------|-----------|
| 1        | April 2025     | NA                                  | NA       | NA         | NA        |
| 2        | May 2025       | NA                                  | NA       | NA         | NA        |
| 3        | June 2025      | NA                                  | NA       | NA         | NA        |
| 4        | July 2025      | NA                                  | NA       | NA         | NA        |
| 5        | August 2025    | NA                                  | NA       | NA         | NA        |
| 6        | September 2025 | NA                                  | NA       | NA         | NA        |
|          | Grand Total    |                                     |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

| S.<br>No | FY      | Carried forward from previous FY | Received | Resolved * | Pending # |
|----------|---------|----------------------------------|----------|------------|-----------|
| 1        | 2024-25 | NA                               | NA       | NA         | NA        |
|          | TOTAL   |                                  |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year.



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As per SEBI Circular dated December 13, 2021 and titled "Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website")

Complaint Date for the month ending October 2025

| S.<br>No. | Received from           | Pending at<br>the end of<br>the last<br>month | Received | Resolved | Total<br>Pending# | Pending<br>complaints ><br>3months | Average<br>Resolution<br>time ^<br>(in days) |
|-----------|-------------------------|-----------------------------------------------|----------|----------|-------------------|------------------------------------|----------------------------------------------|
| 1         | Directly from Investors | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
| 2         | SEBI (SCORES)           | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
| 3         | Other Sources (if any)  | Nil                                           | Nil      | Nil      | Nil               | Nil                                | NA                                           |
|           | Grand<br>Total          | Nil                                           | Nil      | Nil      | Nil               | Nil                                |                                              |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints:

| S.<br>No | Month          | Carried forward from previous month | Received | Resolved * | Pending # |
|----------|----------------|-------------------------------------|----------|------------|-----------|
| 1        | April 2025     | NA                                  | NA       | NA         | NA        |
| 2        | May 2025       | NA                                  | NA       | NA         | NA        |
| 3        | June 2025      | NA                                  | NA       | NA         | NA        |
| 4        | July 2025      | NA                                  | NA       | NA         | NA        |
| 5        | August 2025    | NA                                  | NA       | NA         | NA        |
| 6        | September 2025 | NA                                  | NA       | NA         | NA        |
| 7        | October 2025   | NA                                  | NA       | NA         | NA        |
|          | Grand Total    |                                     |          |            |           |

<sup>\*</sup>Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

| S. | FY      | Carried forward from previous FY | Received  | Resolved * | Pending #   |
|----|---------|----------------------------------|-----------|------------|-------------|
| No |         | Camea forward nom providuo i     | rtocoivou | 110001104  | r origing " |
|    |         |                                  |           |            |             |
| 1  | 2024-25 | NA                               | NA        | NA         | NA          |
|    | TOTAL   |                                  |           |            |             |

<sup>\*</sup>Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year.