



**LICHFL Asset Management Company Limited**  
**211 & 212, A Wing, The Capital, C – 70, G Block, Bandra Kurla Complex, Mumbai 400051**  
**Telephone No. 91-22-4206 5000 Fax No. 91-22-4206 5050 CIN U65900MH2008PLC178883**  
**Website : [www.lichflamc.com](http://www.lichflamc.com)**

**Annexure- B**

**LICHFL REAL ESTATE DEBT OPPORTUNITIES FUND-I**  
(a scheme of LICHFL OPPORTUNITIES TRUST)

As per SEBI Circular dated December 13, 2021 and titled “*Publishing Investor Charter and Disclosure of complaints by Investment Advisors on their website*”)

Complaint Date for the month ending April 2025

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2025	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2024-25	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.



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Complaint Date for the month ending May 2025

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2025	NA	NA	NA	NA
2	May 2025	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2024-25	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.



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Complaint Date for the month ending June 2025

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2025	NA	NA	NA	NA
2	May 2025	NA	NA	NA	NA
3	June 2025	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2024-25	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.



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Complaint Date for the month ending July 2025

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2025	NA	NA	NA	NA
2	May 2025	NA	NA	NA	NA
3	June 2025	NA	NA	NA	NA
4	July 2025	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2024-25	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.



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Complaint Date for the month ending August 2025

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2025	NA	NA	NA	NA
2	May 2025	NA	NA	NA	NA
3	June 2025	NA	NA	NA	NA
4	July 2025	NA	NA	NA	NA
5	August 2025	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2024-25	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.



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Complaint Date for the month ending September 2025

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2025	NA	NA	NA	NA
2	May 2025	NA	NA	NA	NA
3	June 2025	NA	NA	NA	NA
4	July 2025	NA	NA	NA	NA
5	August 2025	NA	NA	NA	NA
6	September 2025	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2024-25	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.



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Complaint Date for the month ending October 2025

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

**Trend of month disposal of complaints :**

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2025	NA	NA	NA	NA
2	May 2025	NA	NA	NA	NA
3	June 2025	NA	NA	NA	NA
4	July 2025	NA	NA	NA	NA
5	August 2025	NA	NA	NA	NA
6	September 2025	NA	NA	NA	NA
7	October 2025	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

**Trend of annual disposal of complaints**

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2024-25	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.



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Complaint Date for the month ending November 2025

S. No.	Received from	Pending at the end of the last month	Received	Resolved	Total Pending #	Pending complaints > 3months	Average Resolution time ^ (in days )
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	

^ Average Resolution time is the sum total of time taken to resolve each complaint in days. In the current month divided by total number of complaints resolved in the current month.

Trend of month disposal of complaints :

S. No	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2025	NA	NA	NA	NA
2	May 2025	NA	NA	NA	NA
3	June 2025	NA	NA	NA	NA
4	July 2025	NA	NA	NA	NA
5	August 2025	NA	NA	NA	NA
6	September 2025	NA	NA	NA	NA
7	October 2025	NA	NA	NA	NA
8	Nov 2025	NA	NA	NA	NA
	Grand Total				

\*Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

S. No	FY	Carried forward from previous FY	Received	Resolved *	Pending #
1	2024-25	NA	NA	NA	NA
	TOTAL				

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year.

**Regd. Office: Bombay Life Building, 2<sup>nd</sup> Floor, 45/47, Veer Nariman Road, Fort, Mumbai-400001**



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